

# Homenta – Privacy Policy

**Effective Date:** 16.7.25

## 1. Introduction

Homenta Pty Ltd (“Homenta”, “we”, “us”, or “our”) respects your privacy and is committed to protecting your personal information in accordance with the **Privacy Act 1988 (Cth)** and the **Australian Privacy Principles (APPs)**.

This Privacy Policy outlines how we collect, use, store, and disclose personal information obtained through our website, services, and any other interaction with Homenta.

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## 2. Information We Collect

We may collect:

- Personal details (name, address, phone number, email)
  - Information about your preferences and property requirements
  - Information you provide via contact forms, enquiries, or account registration
  - Website usage data, including IP address, browser type, and cookies
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## 3. How We Use Your Information

We use your personal information to:

- Provide our services and respond to your enquiries
  - Connect you with relevant third-party providers (e.g., builders, contractors, suppliers)
  - Send updates, promotional materials, or newsletters (you can opt-out at any time)
  - Comply with legal obligations
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## 4. Disclosure to Third Parties

Homenta may share your information with trusted third parties (e.g., builders, service providers) for the purposes of delivering services you have requested.

**Important:**

- Homenta is **not responsible for the actions, omissions, warranties, workmanship, or service quality** of any third-party provider.
  - Any disputes, defects, or warranty claims must be taken directly to the relevant third party.
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## 5. Commission Disclosure

Homenta may receive commissions or referral fees from third parties in relation to the sale of products or services connected to your engagement. This will not affect the price you pay.

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## 6. Data Storage and Security

We take reasonable steps to protect your information from misuse, loss, or unauthorised access. Your personal data may be stored electronically on secure servers located in Australia or overseas.

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## 7. Access and Correction

You may request access to, or correction of, your personal information by contacting us at:

**Email:** [Insert Email]

**Postal Address:** [Insert Address]

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## 8. Changes to This Policy

We may update this Privacy Policy from time to time. Updates will be published on our website with the revised date.

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# Homenta – Terms of Service

**Effective Date:** 16.7.2025

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## 1. Acceptance of Terms

By accessing or using the Homenta website or services, you agree to these Terms of Service and our Privacy Policy. If you do not agree, you must not use our services.

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## 2. Scope of Services

Homenta provides an online platform connecting customers with third-party service providers, such as builders, tradespeople, and suppliers. We also provide information, marketing, and facilitation services.

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## 3. Third-Party Services Disclaimer

- Homenta acts solely as an introducer and is **not a party to any contract between you and any third party**.
  - We do not guarantee, endorse, or warrant the quality, suitability, safety, legality, or workmanship of any third-party products or services.
  - All warranty, defect, or workmanship claims must be directed to the relevant third-party provider.
  - Homenta will not participate in disputes or escalation processes between you and any third party.
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## 4. Limitation of Liability

To the extent permitted by law:

- Homenta is **not liable for any loss, damage, or claim** (including consequential loss) arising from your use of our services, reliance on our website, or dealings with third parties introduced by us.
  - Our liability for any breach of these Terms or any implied warranty is limited to the resupply of the relevant services or payment of the cost of resupply.
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## 5. Design and Visual Representation Disclaimer

Any plans, drawings, 3D renders, virtual tours, or animated designs provided by Homenta or displayed on our website are for **illustrative and conceptual purposes only**. They are **not an exact representation of the final product**.

While we aim to ensure these visual materials are accurate, variations may occur in:

- Dimensions and proportions
- Colours, materials, and finishes
- Layouts and fittings
- Features shown that may not be included in the final contract

Such variations can result from, but are not limited to, site conditions, council approvals, availability of materials, and changes made during the construction process. Homenta is **not liable for any differences** between visual representations and the final completed works.

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## 6. Commissions and Referral Fees

Homenta may receive commissions, referral fees, or other benefits from third parties for referrals or sales generated through our platform. This will not affect the price you pay.

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## 7. Intellectual Property

All content on the Homenta website, including text, images, logos, and layouts, is owned or licensed by Homenta and may not be used without our permission.

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## 8. Governing Law

These Terms are governed by the laws of **New South Wales, Australia**. You agree to submit to the non-exclusive jurisdiction of the courts of New South Wales.

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## 9. Contact Us

If you have any questions about these Terms, please contact us at:

**Email:** [info@homenta.com.au](mailto:info@homenta.com.au)

**Postal Address:** L5, 4 Columbia Ct Norwest NSW 2153

